Vetted Platform Addendum

V01102025

To deliver faster, more reliable, and seamless hiring processes, NEOGOV's Vetted background investigations software offers a powerful verification feature that benefits all agencies.

When an applicant submits information in response to a job application, Vetted will efficiently cross-verify their responses against previously submitted information from the same applicant across other agencies using NEOGOV's Vetted platform. This streamlined verification helps ensure accuracy, reduce inconsistencies, and accelerate background investigations — saving time and resources for customers.

By using Vetted, Customer agrees that applicant information submitted in Vetted may be shared exclusively with other participating agencies within NEOGOV's Vetted platform for the limited purpose of verifying prior applicant responses. This cross-agency data verification is designed solely to enhance accuracy and efficiency in background investigations and candidate evaluations. NEOGOV facilitates this verification on Customer's behalf with strict limitations on how the shared data is used — ensuring it remains solely for data verification purposes.

NEOGOV does not act as a credit reporting agency, credit bureau, or provider of credit-related evaluations and makes no representations or warranties, express or implied, regarding the accuracy, completeness, or reliability of any information accessed or obtained through the Vetted platform for credit-related purposes. Customer is solely responsible for compliance with all applicable laws and regulations governing credit-reporting, lending, and financial decision-making.

Vetted reduces manual follow-ups, delivers actionable insights faster, and allows the Customer to focus on selecting the best candidates for its team.

If Customer is purchasing Vetted pursuant to an Order Form, the foregoing terms are hereby incorporated into the Services Agreement ("Vetted Addendum"). This Vetted Addendum forms part of the Services Agreement, and in the case of any conflict or inconsistency between the terms and provisions of this Vetted Addendum and any other provision of the Services Agreement, the terms of this Vetted Addendum shall control.